



**Continuing Professional Development at WorldCC**June 2021



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## About Continuing Professional Development at WorldCC

Dedicated to raising the quality and integrity of trading relationships, WorldCC provides its members with a diverse set of resources to help individuals advance their competencies and competitiveness in the commercial marketplace. These resources are part of WorldCC's Continuing Professional Development (CPD) portfolio which provide opportunities for members to actively engage – via social commercial networks, ondemand resource library, webinars, conferences and online certification training – and stay connected with best practices, trends and changes in the field that impact their future.

CPD is key to demonstrating best-in-class competency and qualification. Members who are certified in Contract and Commercial Management (CCM) or Supplier Relationship Management (SRM) must earn CPD points to maintain their WorldCC certification. Specifically, WorldCC certifications must be renewed every two years and to do so, certification holders must demonstrate their competency by collecting at least 40 CPD points within the two-year period.

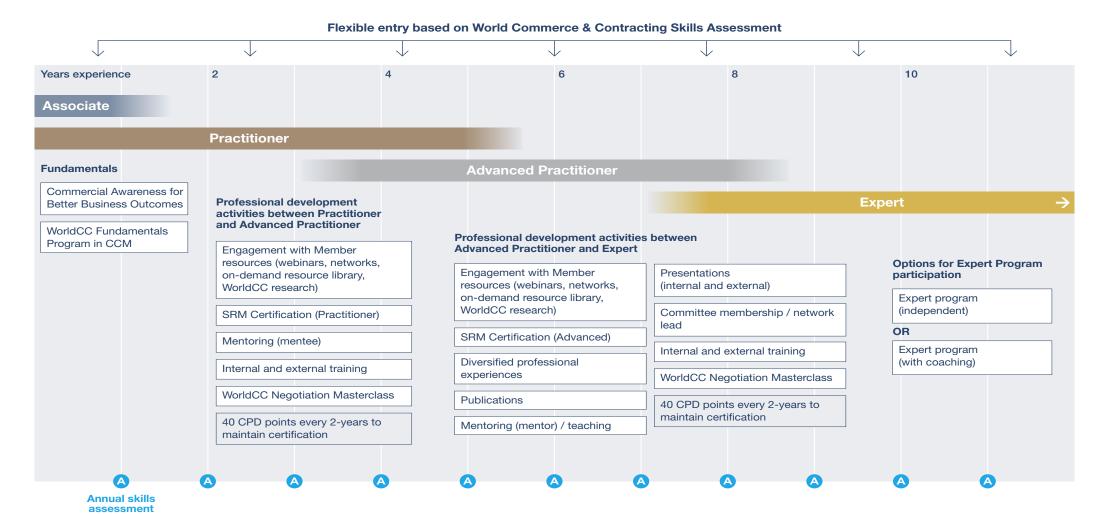
CPD can be acquired through participation in WorldCC activities and utilizing member resources. This catalog is intended to support members achieve their CPD requirement by suggesting engagement organized by topic. We update this catalog regularly to offer the most current resources available. In addition to WorldCC resources, members can also achieve CPD points by participating in related in-house training and events, and

related third-party training and events. One hour of activity typically equates to one CPD point, and members capture their CPD activities and points through updating their learning tracker in their membership profile.

Please contact <a href="mailto:learning@worldcc.com">learning@worldcc.com</a> if you have any questions about our training, development or CPD options, or are interested in scheduling custom CPD programs for your team.



# Learning Pathway in Contract and Commercial Management





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## Agile Contracting



### Read & Consider

#### 1 CPD poin

Hugo Sarrazin, Belkis Vasquez-McCall and Simon London, Agile with a Capital 'A': A Guide to the Principles and Pitfalls of Agile Development Read

Adaptive & Agile: Turning Words to Reality Read >

Friction-Point Analysis - Research Purpose and Description Read >



#### 1 CPD point

New! Ask the Expert, Are Contracts Past Their Sell-by Date? Watch >



#### 1 CPD point

WorldCC Network, Contracting Models (Agile, Relational, Outcome-Based) Act >



Ask the Expert, Contracting for Innovation - Is Agile Contracting the Solution? Watch >



#### 1 CPD point

Ask the Expert, Understanding and Using Agile Contracts Watch >



Ask the Expert, Agile Budgets. Agile Contracts. What Happens When Financial Need Meets Market Reality?

Watch >

1 CPD point



## Artificial Intelligence



### Read & Consider

#### 1 CPD poin

Emil Stefanutti, Artificial Intelligence - Turbocharging Our Contract Management Future? Read >

WorldCC White Paper, Artificial Intelligence & Financial Services Read >

Craig Conte, In Defense of Humans - People Do Matter When it Comes to Technology  $\underline{\mathsf{Read}} >$ 



#### 1 CPD point

WorldCC Webinar, Practical Applications of Artificial Intelligence (Al) Watch >



#### 1 CPD point

Optimizing Your Sell-Side Contracting Process with Next-Generation Technologies Watch >



Ask the Expert, The Effective Use of Machine Learning and Artificial Intelligence to Assure Compliance Watch >



WorldCC Network, Information Technology Contribute >



### CCM as a Profession



### Read & Consider

#### 1 CPD point

Commitment Matters Blog, Commercial Management: A Career with a Future? Read >

Rory Unsworth, Meet the Flexperts! How to Bring in Expert Contirbutions Around the Contract in Support of Commercial Interests Read >

Hildegard Touch, Does My Company Need Contract Management? Review >

Commitment Matters Blog, Talent: What's the Answer? Read >



#### 1 CPD point

Thought Leadership Webinar, Contract & Commercial Management: Are We Facing a Talent Crisis? Watch >



#### 1 CPD point

Webinar, Untangling Your Complex Projects - Challenges and Best Practices in Project Delivery Watch >



Webinar, Building the Foundation for Professional and Organizational Success Watch >



Managing Contracts Virtually Engage >



#### 1 CPD point

Understanding the WorldCC Contract and Commercial Management (CCM) Learning and Certification Program Engage >



### **Cloud Computing**



#### 1 CPD poin

Bernhard Kainrath & Dierk Schindler, Think Ahead on Risk Management in the Cloud Before it's Too Late! Read >

David W. Tollen, Cloud Computing & IT Contracts: Central Clauses and Common Mistakes Review >

Cloud Computing and Contracts Read >



#### 1 CPD point

Ask the Expert, The Business Case of Cloud Computing Agreements Watch >



#### 1 CPD point

WorldCC Research Report, A Guide to Fair Contracts for 'As a Service' Read >

Commtiment Matters Blog, As-a-Service: Commercial Model of the Future Consider >

WorldCC Research Report, As-a-Service Impact on Enterprise Contracting Review >



Ask The Expert, Cloud Computing & IT Contracts - Doing Big Deals Right Watch >



Ask The Expert, Top Questions to Ask the Provider Touting 'As A Service' Offerings Watch >



Thought Leadership Webinar, Negotiating 'As a Service' Contracts Watch >



## Contract Design, Simplification and Visualization



1 CPD poin

Ask The Expert, From Contract Drafting to Contract Design - How to Get Started Watch >



#### 1 CPD points

New! How Contract Managers Can Gain More Control Over Contracts Read >

New! A Service Level Agreement (SLA) Can Be Your Friend or Foe - You Choose! Read >

Faster Contracts. Better Contracts. Eliminating the Friction Points in Contracting Read >

The Purpose of a Contract - A WorldCC Research Report Read >



#### 1 CPD point

Ask the Expert, Contract Simplification - The Key to Integrity, Efficiency and Effectiveness Watch >



WorldCC Network, Contract Design-Simplification and Visualization Contribute >



1-40 CPD points

Simpler Contracts by Design Engage >

WorldCC Contract Design Pattern Library Review >

New! Thursday, June 24, 2021 - Ask the Expert, How Risk-Management Pros Trade Contractual Risk Engage >



1 CPD point

Ask the Expert, The Rise of the Contract Designer - Contract Simplification and Design Explained Watch >



## Contracting Principles and Standards



1 CPD points

WorldCC Contracting Principles Read >

Hal Bretan and Lita Bollimpalli, WorldCC Contracting Principles Read >

WorldCC Contracting Standards Read >

Commitment Matters Blog, Three Easy Steps to Reduce Contract Cycle Time Read >



1 CPD point

Ask The Expert, The WorldCC Contracting Principles - Improving the Quality and Speed of Negotiations Watch >



Survey: Does the Future Belong to Standards? Engage >



Ask The Expert Th

Ask The Expert, The Rise of The Contract Designer - Contract Simplification and Design Explained Watch >



1 CPD point

Ask The Expert, Leveraging Al and Standards to Increase Deal Velocity Watch >



A Peek into the Future of Commercial Transactions - Smart Contracts, Relational Contracting and the WorldCC Principles Read >



## COVID-19 Crisis Management Kit



#### 1 CPD poin

Sally Guyer, Coronavirus: Pragmatism During a Time of Crisis Read >

WorldCC COVID-19 Crisis Management Kit Review >

Ensuring Cybersecurity When Organizations Consider Teleworking and Remote Access Read >

Impact of COVID-19 - What You Need to Know About Force Majeure Read >



#### 2 CPD points

Post Award Summary Report - The Value Compliance Uncertainty Framework (VCU) Consider >



#### 1 CPD point

WorldCC Thought Leadership Webinar, The Truth About Negotiation - Negotiating in a Time of Coronavirus Watch >



WorldCC Thought Leadership Webinar, Coronavirus (COVID-19) - The Contractual Implications Watch >



Managing Contracts Virtually Read >



#### 1 CPD point

New! COVID-19 Caused 97% of Supply Chain
Disruptions - What Can We Do to Prevent Them? Read >



## Dispute Resolution



### Read & Consider

#### 1 CPD poin

Henrik Lando, What are the Causes of Conflicts in Contractual Relationships? (WorldCC Academic Symposium 2019) Read >

Conversation Matters - Turning Conflict Into Partnership Read >

WorldCC Resource, Resolving Capital Project Disputes: Adopting a Business Case Approach <u>Develop ></u>



#### 1 CPD point

Ask the Expert, Using Multi-Tiered Dispute Resolution Clauses to Solve Complex Disputes Watch >



#### 1 CPD poin

WorldCC Network, Dispute, Claim and Conflict Management Engage >



Ask The Expert, Contractual Awareness, Claims Prevention and Mitigation - What Every Contract Manager Should Know <u>Watch ></u>



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Ask the Expert, Post COVID-19 Claims Watch >



Ask the Expert, Smaller Disputes with Arbitration or Litigation? No Way! Watch >



## Diversity, Equity and Inclusion



#### 5 CPD point

Thursday, June 17, 2021 - Supplier Diversity Programs Engage >

Thursday, July 22, 2021 - DE&I for Contracts and Commerce Engage >



#### 1 CPD points

Ask the Expert, Benefits of Diversity and Inclusion in SRM Watch >



#### 1 CPD points

VIBE Talks - The Way Humans Work and Live - In a Post COVID-19 New World with Rhonda Brighton-Hall Engage >

VIBE Talks - Infectious Optimism - How Do True Leaders Cope When Bad News Prevails? <u>Engage ></u>



Keynote Panel Discussion, Getting Diversity and Inclusion Right - WorldCC Americas Conference 2019 Watch >



New! Authenticity and Resiliency - Catalysts for Change Read >

Diversity Equals Strength Read >

Sustainability, Social Value and Inclusion Read >

A New Report on Strategies to Increase Equity in Public Procurement Read >



## Impact of Emerging Technologies



### Read & Consider

#### 1 CPD poin

New! When Technology Meets Humanity - The Future of Contract Management Read >

WorldCC Research, Contract & Commercial Management: Role & Direction Read >

WorldCC Contract Automation (WorldCC Report & Contract Automation Software Comparison) Read >

Report: The Insights Challenge Read >

Kingsley Martin, Contract Management's Hi-Tech Revolution - How to Make it Happen Read >



Ask The Expert, The Changing Role of Contract and Commercial Management Watch >



Emerging Technologies Webinar Watch >



#### 1 CPD point

Webinar, Realizing ROI from Contract Management Technologies Watch >



#### 1 CPD point

WorldCC Network, Automation & Emerging Technologies Act >



#### 1 CPD point

Ask the Expert, Optimizing Your Contract Management Processes - Playbooks, Triage and Analytics Watch >



### Negotiation



### Read & Consider

#### 1 CPD points

Helen Rogers and Ray Fells, Successful Buyer – Supplier Relationships: The Role of Negotiations Read >

Tiffany Kemp, Contract Negotiations - How to Avoid the Email Trap and Win  $\underline{\mathsf{Read}} \geq$ 

The BIG Debate - Brexit Negotiation Read >

WorldCC Thought Leadership Paper, Is Negotiation Dead? Read >



#### 40-60 CPD points

Online Negotiation Training Program Engage >



#### 1 CPD point each

New! Ask the Expert, The Negotiation Room - Part One Watch >

New! Ask the Expert, The Negotiation Room - Part Two Watch >

New! Ask the Expert, The Negotiation Room - Part Three Watch >



#### 1 CPD points

Thought Leadership Webinar, The Truth About Negotiation - Negotiating in a Time of Coronavirus Watch >



WorldCC Network, Negotiation Contribute >



#### 1 CPD points

Thought Leadership Webinar, Coronavirus (COVID-19) - The Contractual Implications  $\underline{\text{Watch}} >$ 



### Relational Contracting



2021 Virtual Academic Symposium on "Relational Contracting: Theory and Practice" Engage >



#### 1 CPD points

Ask the Expert, Relational Contracting - A Risk Too Far? Watch >



#### 1 CPD points

A Peek Into the Future of Commercial Transactions: Smart Contracts, Relational Contracts and the WorldCC Principles Read >

Revisiting Performance Based Contracts vs. Outcome Based Contracts vs. Relational Contracts Read >

Contracts That Manage Uncertainty Read >



Ask the Expert, The Emergence of Relational Contracts - What Are They and Why Are They Important? Watch >



#### 1 CPD points

Working Without a Safety Net: Lessons for Better Relational Contracting Read >



#### 1 CPD points

Ask the Expert, Relational Contracting, Deal Making and Ethics in a Crisis Watch >



### Remote Work Environment and Balance



1 CPD poin

Ask the Expert, Succeeding in a Virtual Work Environment Watch >



1 CPD point

Ask the Expert, Why We Need the Right Commercial Model to Drive Collaboration Watch >



1 CPD point

WorldCC Report, Business Impact of Coronavirus: Emergence Review >

Working Remotely or at Home? You Need Online Collaboration More Than Ever! Read >

In the Midst of the Coronavirus - The Importance of Staying Connected  $\underline{\mathsf{Read}} >$ 



Vibe Talks Recording, Meaning of Balance in the "New Normal" with Sue Liburd Watch >



Coaching for the New Normal Engage >



Managing Contracts Virtually Online Training Act >



## Sustainable Procurement & Contracting



### Read & Consider

#### 1 CPD poin

New! Digitalizing Your Procurement Transformation - What You Need to Resolve First Read >

Scott Alden, Sustainable Procurement in Practice - Implementation Read >

Agility, Visibility and Diversity Mark Three of Procurement's Promising, Future Trends Read >

The Challenges of Public Procurement: A Case Study Read >



#### 1 CPD point

Ask the Expert, How to Integrate Sustainability into Your Organisation's Procurement Policies and Processes Watch >



#### 1 CPD point

WorldCC Network, Sustainable Supply Chains Network Act ≥

Relational Contracting Workshops <a href="Engage">Engage</a>>



Ask the Expert, How Open Contracting Improves Public Procurement and State Asset Sales for More Than \$10 Trillion Annually Watch >



#### 1 CPD point

New! Thought Leadership Webinar: Survey Says: Yes, Procurement Can Add More Value Watch >



#### 1 CPD point

Webinar, In the Business of Trust: Commercial Contract Performance, ESG and Emerging Technologies <u>Watch ></u>



#### **About World Commerce & Contracting**

World Commerce & Contracting is a not-for-profit association dedicated to helping its global members achieve high performing and trusted trading relationships. With 70,000 members from over 20,000 companies across 180 countries worldwide, the association welcomes everyone with an interest in better contracting: business leaders, practitioners, experts and newcomers. It is independent, provocative and disciplined existing for its members, the contracting community and society at large.



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